

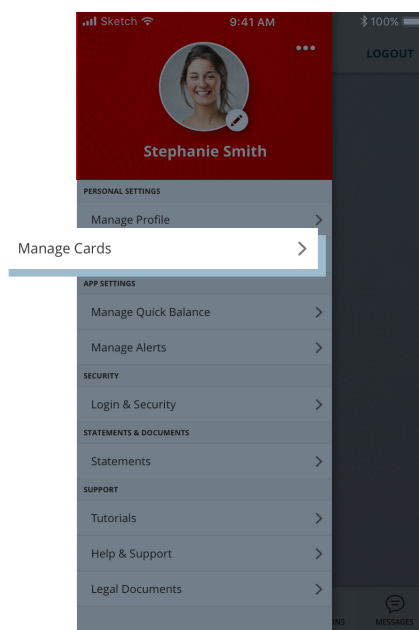
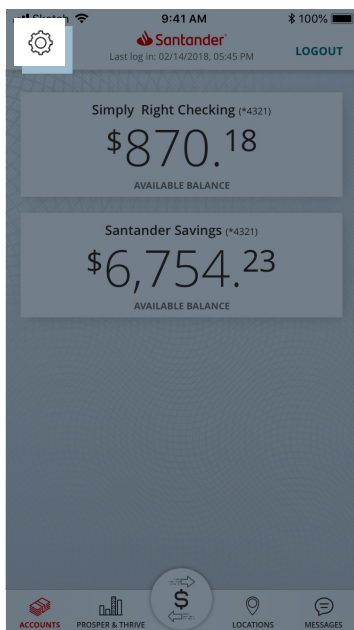
Mobile Banking Cards Management.

With Santander Mobile Banking, You can easily activate your card your card, put a card on hold, create or change a PIN, report a card lost or stolen or request replacements. It makes life easier.



To manage your cards with Mobile Banking on the go, follow these simple steps:

- 1 Open your [Santander Mobile Banking App](#) and log in using your credentials ([User ID](#) and [Password](#)). Remember, it's important to log out at the end of each banking session.
- 2 Tap the [gear icon](#) located on the upper left corner of your account overview screen.
- 3 Tab [Manage Cards](#) in Personal Settings section.



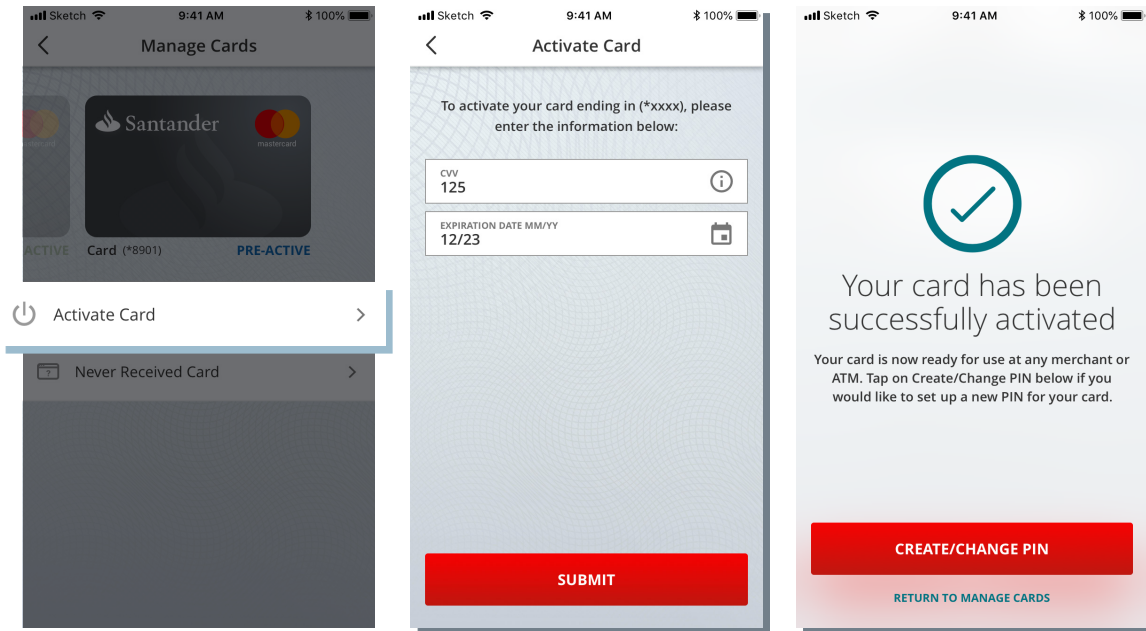
4 To activate your card:

Tap **Activate Card**.

Enter the card's **CVV** and **expiration date**.

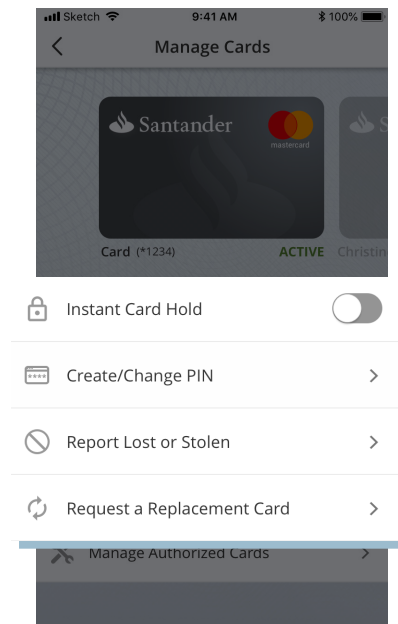
Tap **Submit**.

You're set! Your card has been successfully activated.



5 On the Manage Cards screen, you can:

- Put your card on hold.
- Create or change your card's PIN.
- Report a card as lost or stolen.
- Request a replacement card.

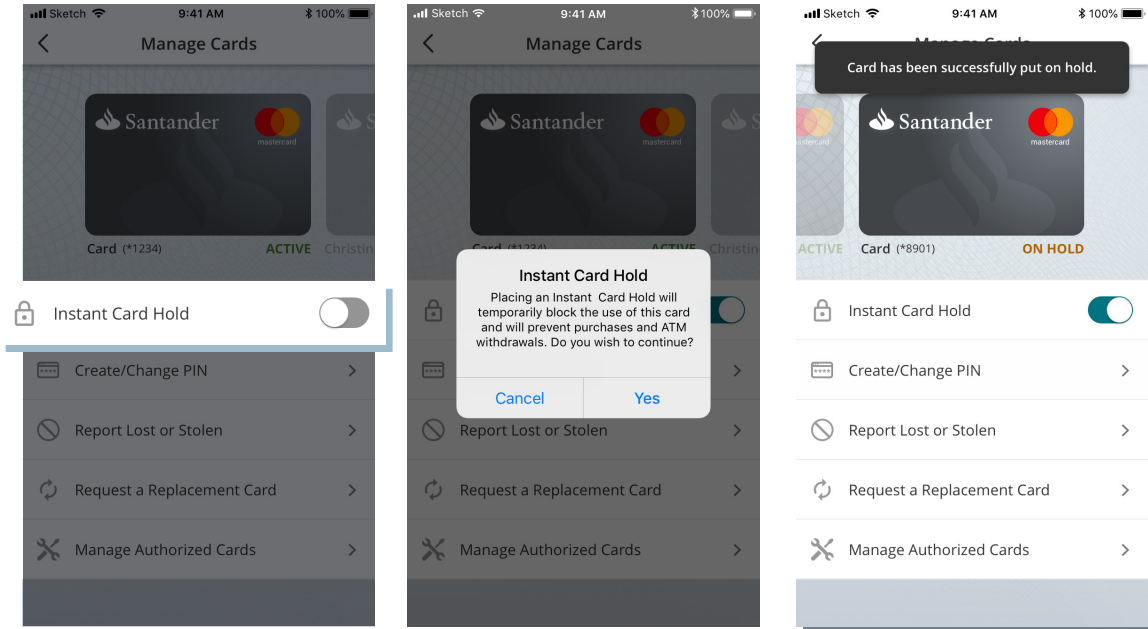


6 To place a debit or credit card on hold:

Tap **Instant Card Hold**.

Tap **Yes**.

You're set! Your card has been put on hold.

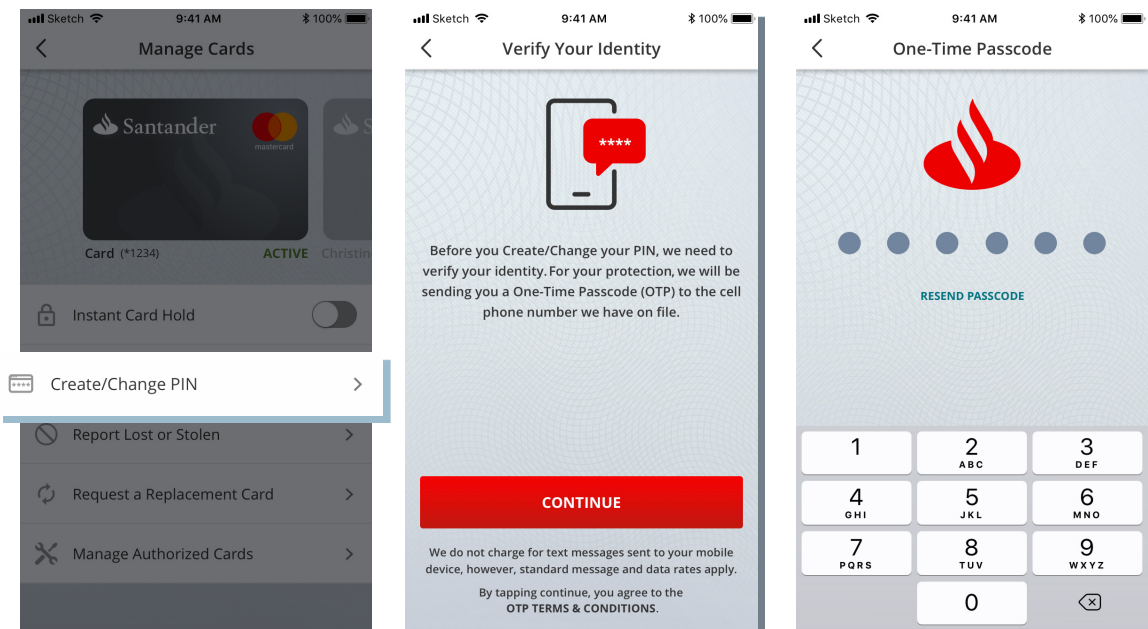


7 To create or change your card's PIN:

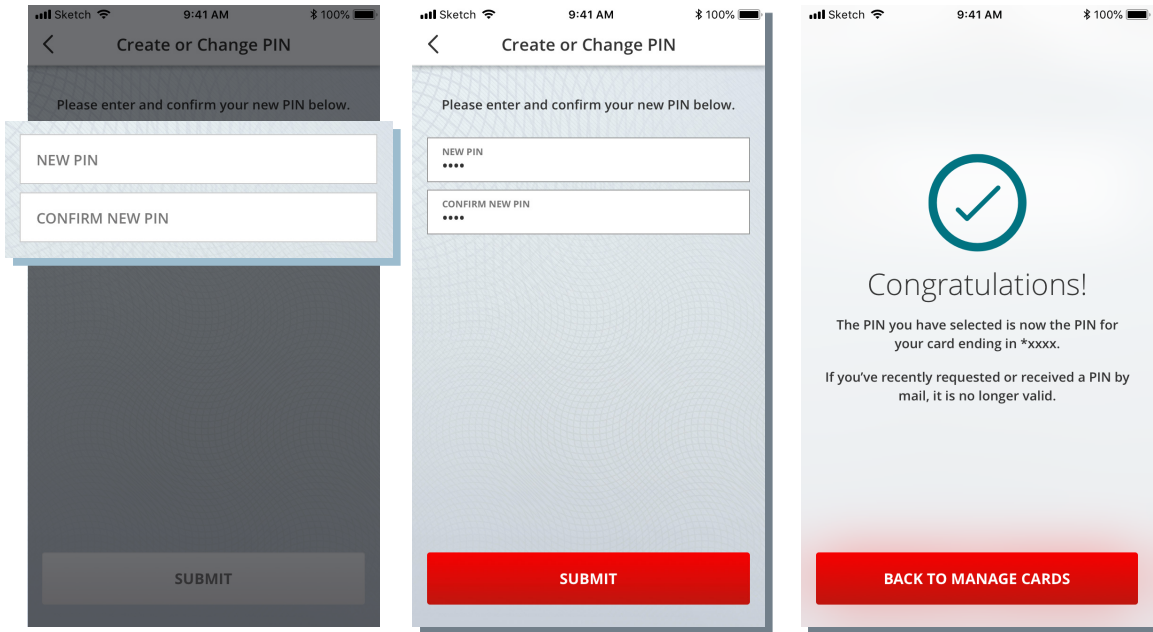
Tap **Create/Change PIN**.

Tap **Continue**; for your security, a One-Time Passcode (OTP) will be sent to the phone number we have on file.

Enter the **OTP**.

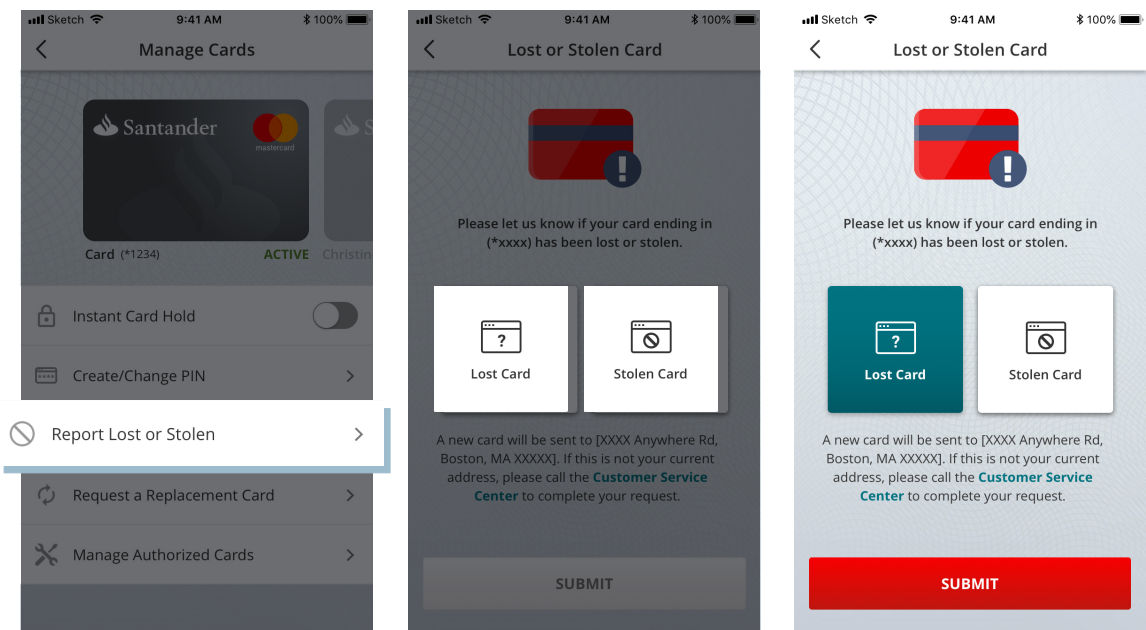


Create/change and confirm your PIN.
Tap Submit.
You're set! You have created/changed your PIN.

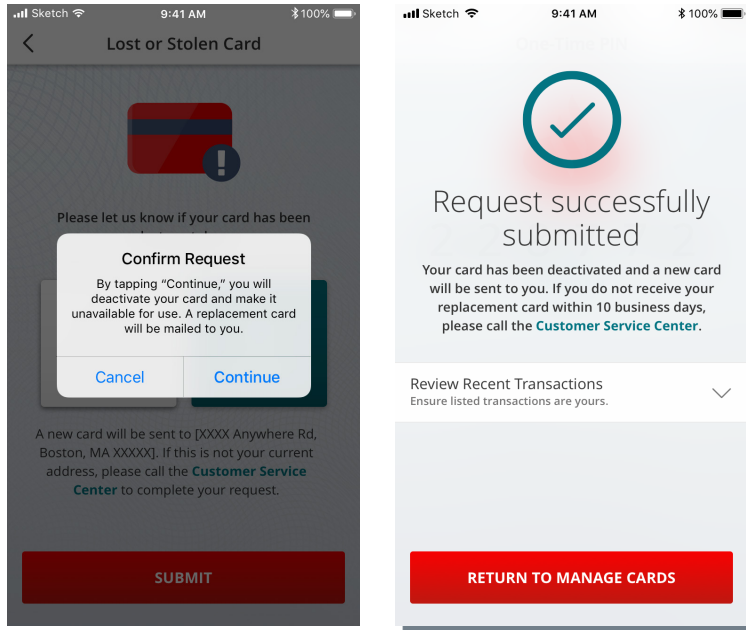


8 To report a card as lost or stolen:

Tap Report Lost or Stolen.
Indicate whether it's a Lost Card or Stolen Card.
Tap Submit.

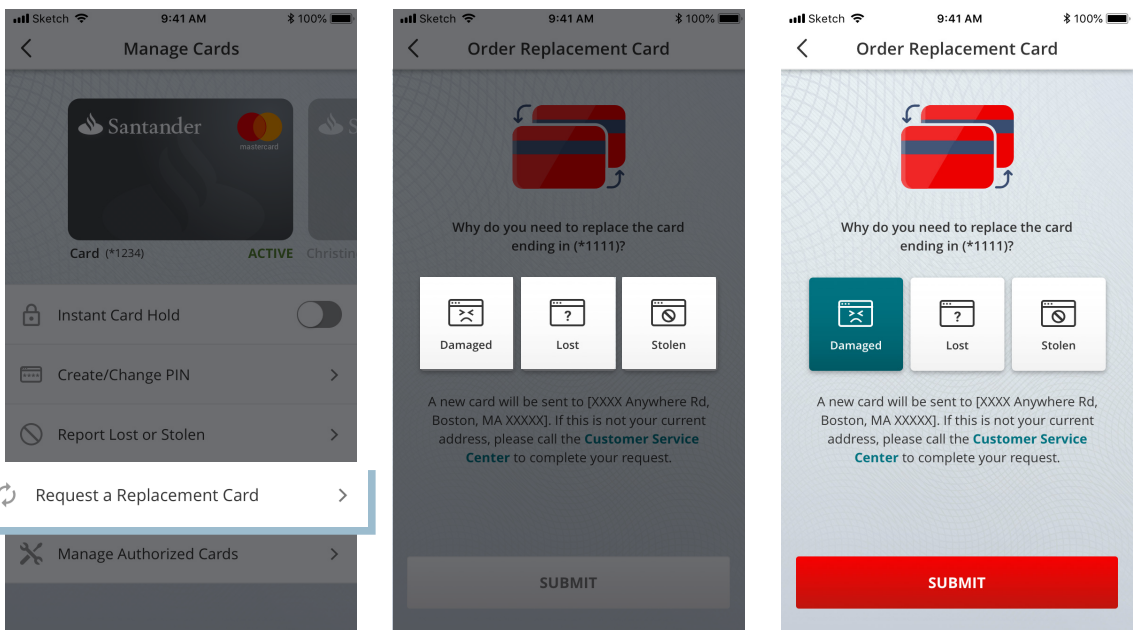


Confirm your request by tapping **Continue**.
You're set! Your card has been reported as lost/stolen and has been deactivated.
A new card will be sent to your address on file.

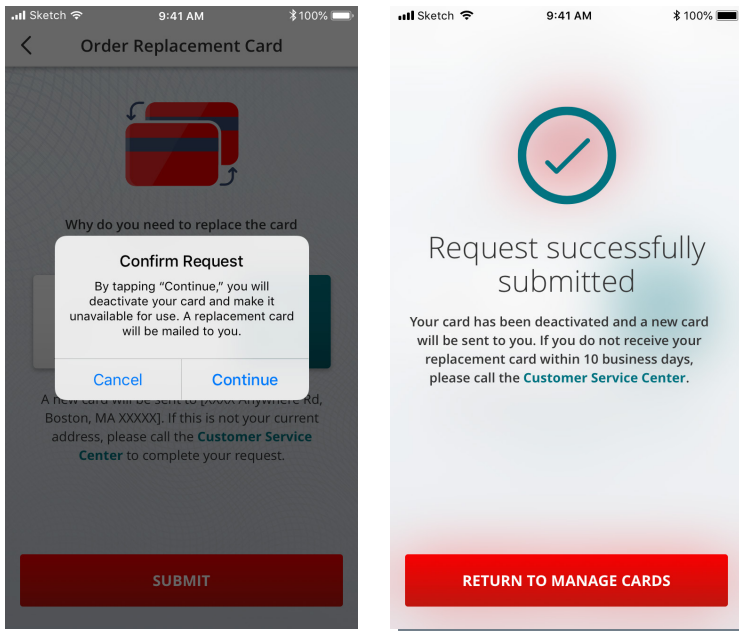


9 To request a replacement card:

Tap **Request a Replacement Card**.
Indicate why you need a replacement card.
Tab **Submit**.



Confirm your request by tapping **Continue**.
You're set! Your new card has been ordered.



Success. It's done.

Now, you can manage your cards on the go. It's just one more way life is simpler with Santander Mobile Banking.

